

Quality Center for Testers

Training for testers in the real world



A one day “Real World” HP Quality Centre training course for end testers which focuses on what you need to know to actually do your job.

Overview

This one day course, built upon JDS' combined real world experiences, will teach you how to use QC and its rich features effectively. HP Quality Center (QC) is the market leading Test Management tool, and its functionality has grown significantly over the past couple of years in line with the maturation of the overall IT testing field. This course covers not only the features of QC and how its modules interact but also ties this back to bigger picture of the “Quality Assurance Lifecycle” and how it maps to various stages of testing. If you haven't had formal instruction on the use of recent versions of QC, you're probably not getting the most out of it.

Course Modules and Objectives

Overview of Testing

Understanding the bigger picture of the “Quality Assurance Lifecycle” and how it maps to various phases/stages of testing. We look briefly at the different stages of testing and how this also ties in with the modules available in Quality Center.

Requirements and Testing

Understanding what “requirements” really are, how critical they are to the whole testing process, and why most real defects can be found here.

Testing Planning

Understanding good practices for planning and prioritizing your testing effort and how using the test plan module in conjunction with requirements may save you masses of real time. We discuss the different methods of structuring your test planning to work in the real world, as well as discuss the best practices for creating effective test cases.

Test Execution

As part of using the test lab, a best practices method follows a workflow or steps on the tasks that need to be completed in order to fully prepare a test lab for execution. We look at methods of structuring your test execution and getting the most from your time.

Raising and Tracking Defects

Quality Center can work together with your defect management process/lifecycle to effectively capture and report on all defect related data. This module will review the defects module in Quality Center and highlight the importance of using best practices when raising defects.

Reporting

Quality Center has a number of reporting options, for use in different scenarios. This module will cover the different reporting options available and identify when each option should be used to get the best out of your reports.

What's included with the course

Student Manual & Course Project Material

JDS has created a documented manual which accompanies and explains the slide content in detail. We have also built a QC project specifically for this course which provides an example project structure and is used for training exercises.

Onsite Course Delivery

In most instances we have found the this course is best run onsite as this also gives our instructors to answer questions relating to your specific setup of QC.

JDS instructors

All of our JDS instructors are HP AIS and/or ASE certified with extensive field experience in the Quality Center product. They know the course, and they know how QC is used in the real world.



AIS and ASE Exams preparation advice

We won't tell you what is in the exam, but we will give you pointers into the level of knowledge and experience you should have before sitting the exams.

About JDS

JDS Australia are experts in software testing, application monitoring and service management.

JDS are proud to be a HP Platinum Partner and have been awarded HP Software Partner of the Year awards in 2006, 2007, 2008 and 2009.

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