new relic | jds

Monitoring for SAP® Solutions

All-in-one SAP observability.

JDS Australia has a long history of helping customers to increase visibility to SAP performance metrics, security logs, and system health. With deep subject matter expertise in both SAP and New Relic, JDS is the trusted local partner to deliver monitoring solutions for even the most complex SAP environment.

The SAP-certified integration from New Relic brings together all SAP and non-SAP telemetry - events, metrics, logs and traces - into a unified data platform, for one view of infrastructure, application, and business processes.

New Relic Monitoring for SAP Solutions allows you to monitor the performance and overall health of your entire SAP ecosystem, or individual components, by directly ingesting existing SAP data sources without agents.

Powerful visualisations allow IT to better support the business with faster root-cause identification and problem resolution.

Centralise all your data
Gain access to all your SAP system data in one shot, with easy navigation, and the ability to drill down in a snap.

Get instant visibility
Provide comprehensive end-to-end visibility into accurate data for any management level, anytime.

Set up fast
Quickly and easily leverage existing SAP data sources with a purpose-built SAP-certified data connector.

Gain efficiency
Forget about time consuming manual processes and jumping between data silos to manage SAP systems.

Boost business support
Gain a better understanding of business systems in context, without the need to log into each SAP system separately.
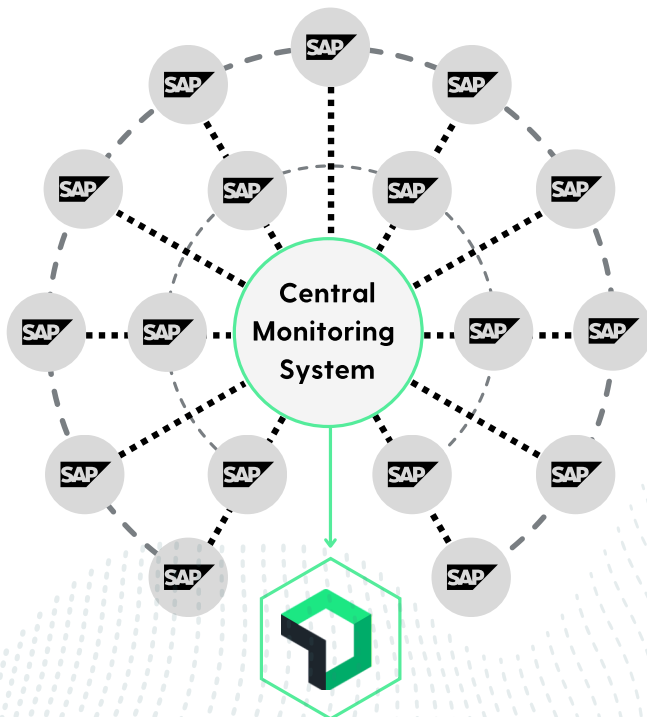
Go deep with SAP insights
Get a complete business view for all your processes, so you can spot problems quicker, and speed mean time to resolution.

Fast root-cause identification
Get insights into probable root causes of issues. Quickly see why each open issue occured, which deployments contributed, relevant error logs and attributes to determine probable cause and speed resolution.

Business process aware
Monitor and visualize complete business processes, making it easier for IT and business users to collaborate.

Central Monitoring System

New Relic Platform

www.jds.net.au/new-relic/