jds **servicenow.**

SERVICENOW: CMDB HEALTH ANALYSIS & UPLIFT

WWW.JDS.NET.AU/SERVICENOW/

ASSESSMENT OF CURRENT STATE & OBJECTIVES

JDS will conduct an initial data gathering exercise to understand the current state of your CMDB and identify key use cases.

IDENTIFY CRITICAL GAPS & CMDB DEFICIENCIES

We will identify the problem areas that are impacting the operational effectiveness and reliability of your CMDB.

REPORT ON KEY FINDINGS & OBSERVATIONS

You will receive a written report detailing the key findings, recommendations and best practice remediation strategies.

SOLUTION COSTING & IMPLEMENTATION

JDS works with you on CMDB design considerations and provides an estimate implementation costing and timeline to achieve long-term CMBD health.

FINE-TUNE YOUR CMDB TO ACHIEVE OPTIMUM PRODUCTIVITY

A well-maintained and configured CMDB provides a comprehensive view of your organisation's IT infrastructure and their relationships. This visibility allows IT team to understand the dependencies and impact of changes, enabling greater control over the environment.

If your CMDB is not properly maintained, it can result in a loss of trust in the information integrity and quality, or incorrect decisions being made based on unreliable data. A poorly configured CMDB can also pose significant compliance and audit risks within your organisation.

A JDS CMDB Health Analysis and Uplift will assess the overall health of your CMDB, identify areas for improvement and optimise operational efficiency. We will help your organisation to align your IT infrastructure with your business objectives, providing you with a reliable source of information, enabling you to plan for growth and make well-informed decisions for future success.

WHY JDS?   ◎ Local   ◎ Skilled   ◎ Experienced

JDS - ENSURE IT WORKS